

# COMING SOON

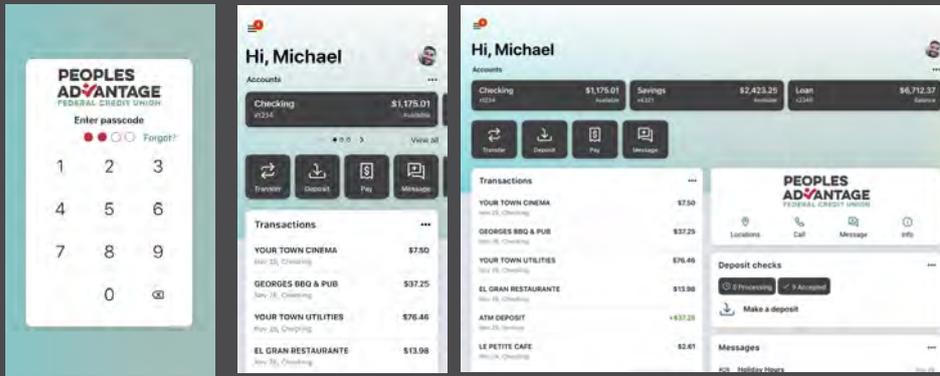
We have a lot of great changes in store for you. Take a sneak peak at all of the upgrades coming soon!

## \*\*ATTENTION\*\*

You will need your member number to register for all of your new products. If you do not know your member number, please call or email us to obtain this information.

## NEW HOME BANKING

\*\*You will need to download the new app on Monday, October 5th\*\*



- ★ Member to member transfers
- ★ Card controls in the app
- ★ Message us in the app
- ★ Easier Logon
- ★ Introducing Dark Mode
- ★ Faster ways to make payments
- ★ Dashboard Access
- ★ Faster Navigation
- ★ Faster Mobile Deposit

## VOICE BANKING

Voice Banking will allow you to check your balance, make transfers, make payments, and much more with absolutely no hold time. Voice Banking will be available 24/7, and is completely free to use. Stay tuned for instructions to enroll.

## NEW BILL PAY

Your Bill Pay is getting an upgrade. Not only can you schedule to pay your bills, but you can also schedule to pay an individual. Set up alerts, and even set up Bill Pay using a debit or credit card. Stay tuned for instructions to enroll.

## THINGS TO REMEMBER

- ★ Please ensure that you know your member number before the conversion, so that you will be able to access all of your new products. If you do not know your member number, contact us.
- ★ Our branches will close end of day Wednesday, September 30th and will reopen Monday, October 5th.
- ★ Home banking & the mobile app will be unavailable beginning end of day Wednesday, September 30th, and the new app will be available Saturday, October 3rd.
- ★ Debit cards will have daily spending limits starting Wednesday, September 30th and ending Monday October 5th. Limits are based on your average monthly balance.
- ★ Phone assistance will be limited to debit card services during normal business hours.
- ★ If you anticipate needing a large withdrawal or plan on making a large purchase between Wednesday, September 30th and Monday, October 5th, please plan accordingly or contact us to prepare.
- ★ We recommend downloading the CardValet app from Google Play or the App Store to monitor your balance while Home Banking and the mobile app are down. This will allow you to track debit card spending but will not take into account transactions made with your account and routing number (ACH, Direct Deposit, etc.)
- ★ Please pay attention to any emails or mailers you receive from us, as they will contain important information on how to set up and use all of your new products.

## QUESTIONS?

Contact us at 804.748.3081 or [info@peoplesadvfcu.org](mailto:info@peoplesadvfcu.org)

