

MARK YOUR CALENDAR FOR CONVERSION DAY

In order to provide you with the most up to date products and services, we will be going through a full system conversion in the beginning of October. It is crucial that you read this notice and subsequent notices in their entirety. We will be providing more information as we approach October. The system conversion will ultimately be a great change for our members, but there are a few things we need you to keep in mind during the few days leading up to and after the system conversion. Thank you for your cooperation!



Our branches will close end of day September 30th and will reopen October 5th



Home banking & the mobile app will be unavailable beginning end of day September 30th, and the new app will be available October 5th



Debit cards will have daily spending limits starting September 30th and ending October 3rd



Phone assistance will be limited to debit card services during normal business hours

THINGS THAT ARE CHANGING

- NEW Mobile App
- NEW Home Banking
- NEW Phone Banking
- Enhanced online services
- NEW Bill Pay
- Card controls in app
- Customized courtesy pay options
- Improved online loan application
- Text message communications
- External transfers

THINGS THAT ARE NOT CHANGING

- Your member number
- Your account numbers
- Our routing number
- Credit and debit card numbers
- Your checks will still work!

**FOR QUESTIONS CALL
804.748.3081**

